

Event Management System



In today's world, where Just In Time production and the shortest possible time to delivery is so important, internal warehousing business processes are extremely time-critical. Delays in logistics processes are simply not acceptable. As a result of the large number of business processes running in parallel, it is usually no longer possible to manu-

ally monitor all these processes in detail without using a disproportional amount of resources. This is where the integrated Event Management System of PSIwms comes into its own. This enhancement enables the automatic monitoring of specified business processes. If the Event Management System determines any deviation from the

target status, a notification is displayed in the list of notifications in the PSIwms or is sent to the responsible user by email or



SMS.

The Event Management System can generate active events (such as the failure of one of the materials handling elements) as well as passive incidents (such as the absence of a status message during order processing). The list of notifications has a standard structure and contains a notifications page as well as statistics on the notifications. New notifications are highlighted by

files).

- To increase the efficiency of Warehouse Management, since only processes which have reached the critical status need to be examined.

Due to the advantages outlined above, the implementation of the Event Management System as an enhancement to the PSIlwms not only results in a



the system, and notifications that have been read are acknowledged by the user. Thanks to the operation of having notifications sent by email or SMS, notifications can be received even when the recipient is not able to log on to a workstation that is connected to the PSIlwms. This accelerates the processing of notifications, which in turn means that any faults can be corrected quickly. The business processes to be included in active Event Management can be corrected quickly. The business processes to be included in the specific requirements of individual warehouse management scenarios. The Event Management System achieves the following aims:

- To secure the best possible quality of delivery (correct delivery date and quantity), thereby increasing customer satisfaction and reducing consequential costs (cost for subsequent deliveries and possible

noticeable reduction in costs but also improves the quality of the processes managed.

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